



INSTITUTE OF QUALITY MALAYSIA
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IQM President Message (2025/2027)

(Dec 2025)

Roles of IQM for the next Decade 2025 ~ 2035

For the next decade IQM has the responsibility to move forwards together with its members to face the new global challenges and provide a platform for the members to advance their professional career and business opportunity to a more diversified quality fields. Beside the traditional Quality Management System (QMS ie ISO 9001:2015), food quality HACCP, and quality control activities, there are other areas of quality activities in the following fields, such as Healthcare Industry, Energy Industry, Automotive, Green Environmental Industry, Construction and other international best practices in quality.

All IQM members shall participate actively to share this economic pie and business opportunities.

The Business Plan for IQM (2025/2027)

Promotion of Quality in Malaysia is IQM's main aim. IQM is to put in place a Business Plan for the next few years to focus on the above opportunities for the IQM Individual and Company members, together to achieve high-income status.

Individual Member Involvement as Professionals

- 1) Auditors, Specialists, Quality System Assessors, Training Providers, ...etc.
- 2) Managers, Coordinators, Document Controllers,...etc.
- 3) Consultants, Advisors, Purchasers,...etc.

Currently, IQM is managing the Malaysia Register of Certificated Auditors (MRCA) Scheme for [Quality Auditors](#) and [Consultants](#). It is now extending similar programme to other Category of [Quality Practitioners](#) such as [Training Providers](#), so as to recognize and confirm their roles and positions in the quality activities and related business by issuing relevant certificates in [Voluntary Registration](#) of the various sectors [with Certificate of Compliance](#).

Company Member Involvement

The Company Member involvement may include:-

- 1) Manufacturing of healthcare products or pharmaceutical products and food products.
- 2) Operation of healthcare facilities, such as hospitals or medical laboratories.
- 3) Certification and Conformity Assessment Bodies.
- 4) Consultancy and Advisory Services. Also as Training Providers.
- 5) Manufacturing of Energy related equipment and Construction of Public Transport related engineering facilities, such as Rail, MRT & LRT.
- 6) Manufacturing of Water & Sewage related equipment and Construction of Water & Sewage related engineering facilities.
- 7) Automotive industry, Robotics and AI Development.

IQM Programmes and Collaboration

IQM is collaborating with Company members and other professional bodies in quality related activities “**in Promotion of Quality**” in various sectors. Hence IQM will promote Quality Management Consultancy Services to all’s benefits.

The existing IQM business plan in collaboration and promotion programmes & activities are:-

- * Implement **Quality Awards Programme** to Benefit IQM Members.
- * Collaboration with other **professional bodies in Malaysia** such as:-
 - Akademi Teknologi Muallim (M) Sdn Bhd AKTM)
 - Association of Construction Project Managers Malaysia (ACPM)
 - Malaysian Society for Engineering and Technology (MySET)
 - Malaysia Institute of Food Technology (MIFT)
- * Collaboration with Small & Medium Overseas CB to provide **Certification Service** opportunities for IQM Members.
- * Implement **IQM-CB Programme** under the **MRCA Scheme** to Register Certification Bodies who have less than 5 full time MRCA Auditors.
- * Registration of Members as **MRCA Auditors & Consultants**, especially in various business sectors with Quality matters.
- * Endorsement of IQM Members as **Training Providers** and **Certificate of Competency**.
- * Registration of Members in the **Voluntarily Implementation of relevant Quality Management System**, in various sectors. By way of **Certificates of Compliance** to members.
- * Acceptance of **ASQ, CQI and CIDB** Certified Personnel, due to global business in Quality matters. By way of parallel Certificates to these personnel (**QPR Programme**).
- * IQM as Dispute Resolution Process Provider (**DRP-Provider**) in Malaysia for Members, especially on Dispute related to Quality matters.



IQM wishes all members good health and successful in all their quality business activities and practices.

Dr. Wong Wei Khiang

IQM President 2025/2027